

Welcome Santa Clarita Pediatrics

Appointment Reminder Calls

Beginning June 2015, our office has started to utilize Televox Housecalls to assist us in making appointment reminder calls. As a courtesy the calls go out two days prior to your scheduled appointment. If you would like to receive a text message reminder all you need to do is opt in by texting "SCPeds" to 622622.

(Message and data rates may apply.)

Patient Portal

For your convenience you may access your child's records anytime through our patient portal. To sign up for the portal please speak to one of our staff members to ensure we have your email address on file. Once your email address is registered you will receive an email indicating the next steps to access your account.

School Health Forms

We are happy to complete required forms for school, camp, athletics, etc. at no charge; however, we require a 48 hour turn-around period. More often than not, these are completed sooner than 48 hours.

Prescription Refills

Keeping your child healthy is our top priority. We will make every effort to fill your prescription as promptly as possible, but we do require a 48 hour turn around. To expedite the process you should contact your pharmacy and ask them to request the refill electronically. Prescriptions will not be refilled after-hours or on weekends.

Late Patients

We understand your time is valuable, and we make every effort to see all of our patient in a timely manner. If you are late for your appointment, we will make an attempt to accommodate you during the session but cannot guarantee that we will be able to do so. You may be asked to see another practitioner, you may have a wait, or your appointment may need to be rescheduled for another day.

Disclosure

The practice must have documentation in writing if there will be anyone else besides the parents bringing the patient in for treatment.

No Show Fee

Your appointment time has been reserved exclusively for you. We do our best to ensure that your child is seen as quickly as possible. Therefore, effective July 1, 2015 we will be requiring a 24 hour notice for cancellations. If you miss an appointment without appropriate notification you will be charged a \$25.00 fee per missed appointment.

Santa Clarita Pediatrics

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Location

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Hours

Monday through Friday

8:30 AM – 5:00 PM